



CMIT Solutions is the premier IT services franchise in the US. Our goal is to be the preferred IT business partner of small to medium sized businesses by offering technical leadership and services to our customers with a focus on providing innovative solutions and delivering exceptional customer service.

**Position Opening:
SENIOR SYSTEMS ENGINEER / SYSTEMS ENGINEER**

***Title will be determined based on candidate background**

Location: CMIT Solutions of Hollywood, Florida

CMIT Solutions of Hollywood, Florida is seeking a knowledgeable Senior Systems Engineer/Systems Engineer to support, participate and guide the efforts of our technical team as our business grows and we expand the services we offer to our clients.

We offer a competitive compensation package including benefits; PTO, medical, dental, Life Insurance, AD&D insurance, Short and Long term disability.

This position is located in Hollywood, Florida, full-time, 40 hours per week; Some occasional travel to MA may be required for periodic staff meetings

The position requires a balance of relevant technical knowledge, the ability to prioritize and coordinate the efforts of our technical team, project management skill and experience, and hands on troubleshooting and implementation experience. The position requires a very broad skill set and deep experience with a variety of technical products and services.

The best candidates for this position will have excellent verbal and written communication skills. You must be willing and able to effectively document work performed by yourself and others, and to explain solutions that you propose. You will be interacting with a wide variety of clients for whom technical jargon is not their primary language. You must be able to effectively explain technical issues, solutions and status to clients in a manner that they understand and appreciate.

Core Duties & Responsibilities

- Assess new technology directions and define/document planned approach for proof of concept exercises and plans for implementation within the infrastructure environment.
- Document plans for technical projects to outline steps for implementation and validation testing as it pertains to the technical activity required from the systems teams.
- Develops, documents, and promotes standard operating procedures.

Experience & Skills Requirements

- Proven ability to implement and manage; HyperV and VMWare virtualization platforms, Windows Server Operating Systems, Shared Storage Clusters, Microsoft Exchange Server Environments, Active Directory sites, manage SQL Server Environments, Enterprise Networking Services

Qualifications

- 6+ years of prior IT experience for senior position, or 5+ years of prior IT experience for standard role
- 2+ years of prior experience in Customer Service, phone experience preferred

- Excellent troubleshooting skills
- Ability to take initiative and manage time effectively
- Ability to work effectively both as a team member and independently.
- Ability to project a positive service attitude
- Microsoft and Cisco Certifications a plus